<u>List of Info. that Can be found on the NCLC Web page under Consumer Concerns</u> Go to www.nclc.org to print these brochures

Protecting Your Home

What You Should Know About Refinancing

Steps That Advocates Can Take to Help Prevent Foreclosure

Preventing Foreclosures: Spotting Loan Scams Involving Vulnerable Homeowners

"Spending" the House: A Quick Guide For Advocates On Reverse Mortgages

Tips For Consumers On Reverse Mortgages

Protecting Yourself

Understanding Living Trust

Advice for Seniors About Credit Cards

Internet Resources: Helpful Consumer and Elder Law Web Sites

Electronic Benefits Alert

When Your Social Security Benefits Are Taken to Pay Back Money to the Federal

Government

What You Need to Know About Credit Reports

The Truth About Credit Reports and Credit Repair Companies

<u>Utility Service Tips</u>

What to Do When Utility Service Has Been Disconnected

How to Help Older Americans Avoid Loss of Utility Services

Dealing With Utility Companies Regarding Disputed Bills and Utility Deposits

Unfair Sales Practices to Avoid

What to Do if You've Become the Victim of Telemarketing Fraud