

This is the information that can be found on the NCLC Web page under Consumer Concerns for Older Americans: go to www.nclc.org

These newsletters are designed to help advocates and service providers spot consumer problems and determine when clients should be referred for legal assistance:

Advice for Seniors About Credit Cards
Dealing With Utility Companies Regarding Disputed Bills and Utility Deposits
EFT ALERT: Federal Benefits Recipients May Continue Receiving Paper Checks
How to Help Older Americans Avoid Loss of Utility Services
INTERNET RESOURCES: Helpful Consumer and Elder Law Web Sites
Preventing Foreclosures: Spotting Loan Scams Involving Vulnerable Homeowners
"Spending" the House: A Quick Guide For Advocates On Reverse Mortgages
Steps That Advocates Can Take to Help Prevent Foreclosure
Understanding Living Trust and Avoiding Living Trust Scams
What to Do When Utility Service Has Been Disconnected

These newsletters are intended to be distributed directly to older consumers:

Tips For Consumers On Reverse Mortgages
What To Do If You've Become the Victim of Telemarketing Fraud
What You Should Know About Refinancing
When Your Social Security Benefits Are Taken To Pay Back Money To The Federal Government
Consumer Education Brochure
The Truth About Credit Reports and Credit Repair Companies